
1. Acceptance of Terms

By accessing and using the Mishumi website, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with any part of this agreement, you must refrain from using the site and any associated services. By placing an order, you confirm your acceptance of and agreement to be legally bound by these Terms.

2. Products and Orders

- **Product Information:** While we strive for accuracy in all product descriptions, pricing, and images, we cannot guarantee that all information is error-free. Please contact us for clarification prior to placing an order if needed.
 - **Print-on-Demand & Dropshipping:** Our products are manufactured and shipped by third-party providers. By ordering from our site, you acknowledge that Mishumi acts as a facilitator, and the third-party manufacturer is responsible for fulfillment. Production and shipping timelines are estimates and may vary.
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3. Pricing and Payments

- **Prices:** All prices are listed in EUR. Prices may change without prior notice. Applicable taxes, customs duties, and shipping fees will be calculated at checkout.
 - **Accepted Payment Methods:** We accept major credit and debit cards, Apple Pay, and Google Pay. Orders will be processed only upon full payment confirmation.
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4. Shipping and Delivery

- **Shipping Fees:** Shipping within Europe is free. Other charges will be calculated based on destination and displayed at checkout.
 - **Delivery Times:** Products are dispatched by third-party partners. Estimated delivery times are for reference only. Mishumi is not liable for delays caused by external circumstances.
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5. Returns and Refunds

- **Policy:** We accept returns within 14 days in accordance with EU consumer protection laws. Specific conditions apply to print-on-demand items.
- **Processing:** Refunds are processed per our Return and Refund Policy. Please review it prior to initiating a return.

6. Privacy and Data Protection

- **Data Collection:** We collect and process personal data in accordance with our Privacy Policy and the General Data Protection Regulation (GDPR). By using this website, you consent to such processing.
- **Third Parties:** Your information may be shared with our fulfillment partners solely for order processing. See our partners' terms: [Printful Terms](#)

7. Intellectual Property

- **Ownership:** All website content (images, text, logos) belongs to Mishumi and is protected by applicable intellectual property laws.
- **Usage:** No content or design may be reproduced or used without prior written consent. Unauthorized use may result in legal action.

8. Product Care

- **Instructions:** Customers must follow care instructions provided on product pages. Mishumi is not liable for damages caused by misuse or improper care.
- **Disclaimer:** Failure to follow instructions may void eligibility for returns or refunds.

9. Limitation of Liability

Mishumi makes no warranties, expressed or implied, regarding the completeness or accuracy of product information. We disclaim liability for:

- Allergic reactions or sensitivities.
- Product misuse or modifications.
- Damage from failure to follow care instructions.

Customers should carefully review product details and reach out with any concerns prior to purchase.

10. Governing Law and Dispute Resolution

- **Jurisdiction:** These terms are governed by German law. Legal disputes shall be subject to the courts in Krefeld, Germany.
- **Online Dispute Resolution:** You may also resolve disputes via the EU ODR platform: ec.europa.eu/consumers/odr
- **Alternative Resolution:** We are open to mediation or arbitration by mutual agreement.

11. Updates

We may modify these Terms at any time. The latest version will always be posted on our website.

12. Contact

For any questions, please contact us at:

Product Safety Disclaimer

Mishumi is not responsible for adverse reactions, damages, or allergic responses to our products. All materials and care guidelines are provided for transparency. In case of concern, consult a medical professional or contact us prior to purchase.

Use products as intended and discontinue use if any irritation occurs.